



## POINT OF ENGAGMENT (POE)

Changing How Business Is Done

### **POINT OF ENGAGEMENT: overview**



Point of Engagement (POE) is a collaborative public and private initiative that provides a community safety net for our children and families. POE provides a faster response for the provision of services, and through the use of teams, an emphasis on shared decision-making and comprehensive case evaluations and investigations.

Furthermore, POE utilizes a multidisciplinary approach that includes the family in the process of selecting and planning for the delivery of needed services. POE was designed to achieve DCFS' mission of ensuring safety, permanency and well being for each child, and specifically to:

- Reduce reliance on out-of-home care
- Increase Permanency
- Increase child safety

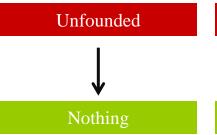
# POINT OF ENGAGEMENT: components

- Up Front Assessments
- Community Response/Prevention Initiative
- Alternative Response
- Team Decision Making
- Voluntary Services
- Multidisciplinary Assessment Teams

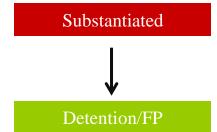


## RESPONSE BEFORE POE

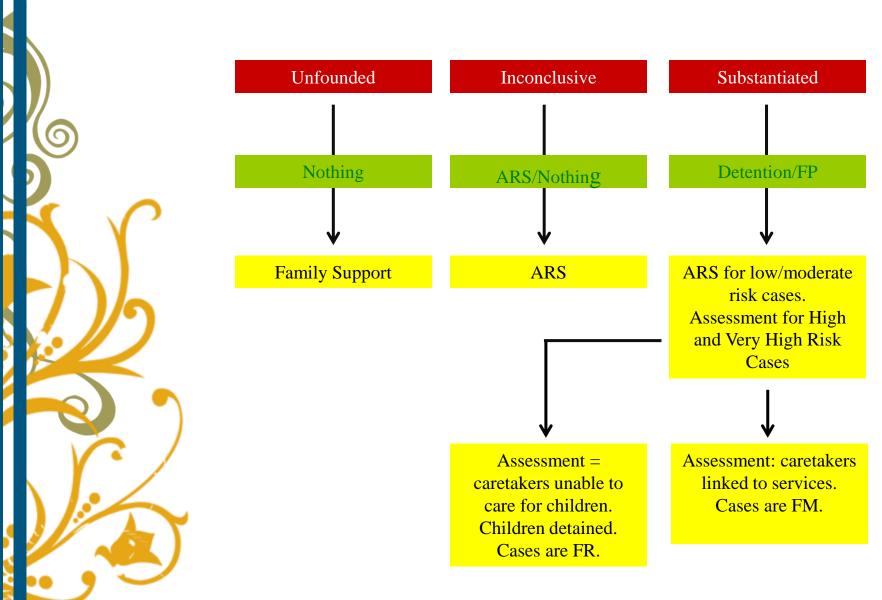




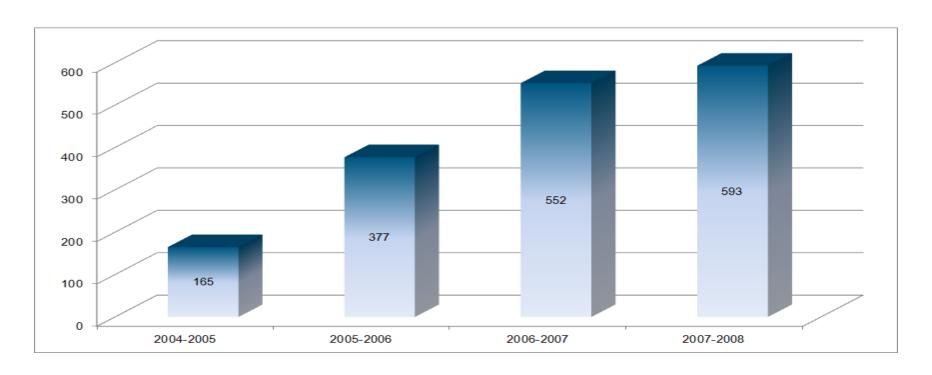




## RESPONSE AFTER POE



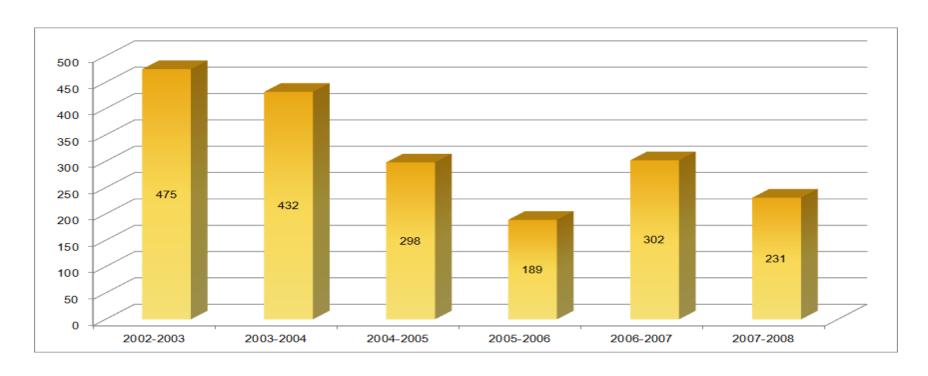
# CHILDREN REUNIFIED COMPTON PROJECT (SPA 6)



Total Number of Children Reunified in FY 07-08 = 593

Reunified 3.6 x the Amount of Children compared to Baseline Year 04-05

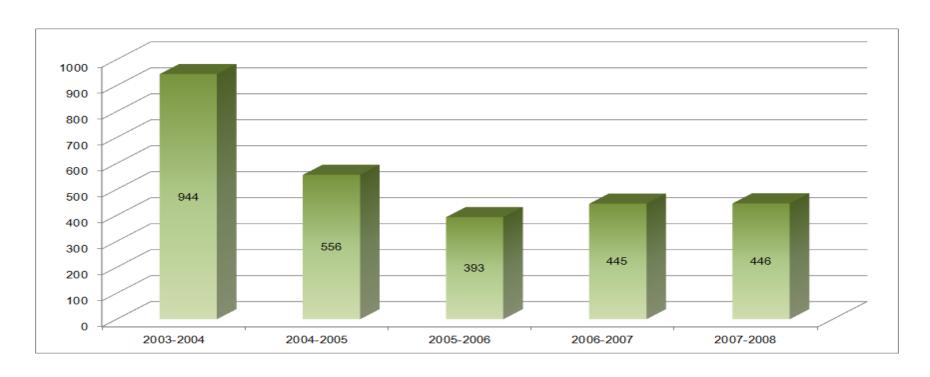
# CHILDREN DETAINED COMPTON PROJECT (SPA 6)



Total Number of Children Reunified in FY 07-08 = 231

Reduction of 52% from Baseline Year 2002-2003

# MEDIAN DAYS IN OUT OF HOME CARE COMPTON PROJECT (SPA 6)



Reduction of Days in Care by 53% from Baseline Year 2003-2004





#### believing, building, becoming

SHIELDS is a non-profit agency serving the Compton and Watts communities of South Los Angeles. We provide 35 programs, act as the lead agency in 5 collaboratives and a

partner in 4, with over 60 partnerships with agencies serving this community.

We currently have approximately 380 employees and an annual budget of \$26 million, involving over 50 contracts from multiple sources.

SHIELDS programs are offered in multiple sites in the community, including 20 school locations.







# A.S.K. – Our Prevention Initiative Demonstration Project (PIDP), 2008

- 4 Family Resource Centers
- Linkage and Support Services
- On-site Legal and Vocational
- Serve over 10,000 families annually; 75% from the community
- Over 25,000 linkages provided
- Only 12% recidivism for DCFS referred cases vs. 23% for DCFS families not accessing ASK services



## **FAMILY SUPPORT, 1997**

- Community and DCFS diversion
- In-Home Case Management
- Support Groups On-site: Parenting, Domestic Violence, Anger Management
- Educational: ESL, Basic Skills and High School, Computer Training
- Over 200 families served annually
- Over 85% successfully completed



# ACT: Achieving Change Together – Partnership for Families Initiative (PFF), 2005



- DCFS diversion for high risk families with children 0-5
- In-Home Case Management
- Support Groups On-site
- Child Development Center
- 207 families with 521 children served last year
- Collaborative One Stop with 7 core and 52 Partner Agencies
- DCFS re-referral rate at 8%



### **Up-Front Assessments (UFA), 2004**

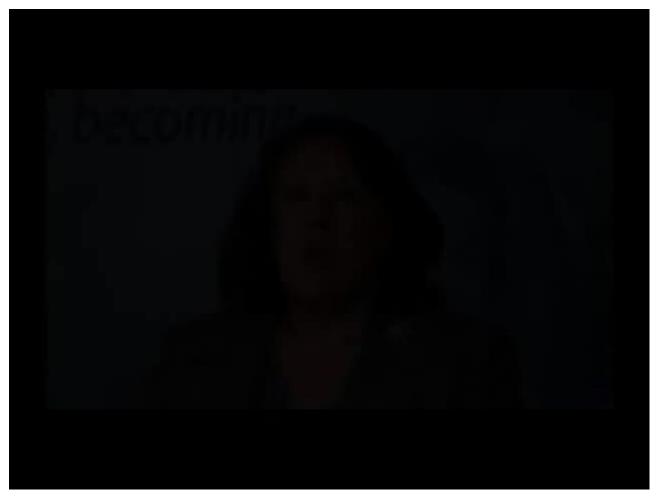
- Pilot Agency for UFAs
- Assess parental capacity for SA, MH and DV involved families
- First year reduced out-of-home placement by over 50%
- Implemented County Wide 2009
- Over 4000 assessments conducted since 2004
- Cost savings in first 5 years estimated at \$10 million



# Family Preservation, 1992 Alternative Response (AR), 1997

- One of 9 agencies selected to initiate Family Preservation for high risk families.
- Reduced out-of –home placement by 30% in first 2 years
- Pilot Agency for Alternative Response (1997)
- Over 150 families served annually
- 85% successfully completed FP; 100 % completed ARS last year
- Conducted over 6000 assessments, and 9,201 children stayed in their homes, resulting in the reduction of out-of-home placement by 62%

### **PARTNERSHIP: DCFS & Community**



**Blanca Vega, DCFS** 



## **FAITH-BASED COLLABORATION**

# **QUESTIONS AND ANSWERS**





### **COMMUNITY- BASED AGENCIES**

Prevention Services & Programs



### **COMMUNITY AGENCIES**

#### Prevention Services & Programs

#### **PIDP**

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Bienvenidos

# **QUESTIONS AND ANSWERS**

